

Communication Breakdown!

The Importance of Understanding Each Other to Achieve Results

The “new normal” requires us to work as we never have before. We can't rely on simple things to make communicating easier anymore, such as sharing a simple pencil sketch to map out an idea in person, or reading non-verbal cues in quite the same way. This highly interactive module puts your communication skills and assumptions to the test in a fun and competitive virtual environment!

The challenge is to be the first team in the room to successfully complete the task at hand. How? In teams of 2, each person will play the role of Architect or Builder. The aim is to build together a seemingly simple project under pressure. With the builder and architect unable to see each other, feedback is limited, clear communication is critical and having a shared objective is the foundation for success.

Delivery Mode

- Our virtual sessions are live, experiential, kinesthetic, facilitated sessions.
- We use ZOOM to deliver the sessions
- Watch this short video on what to bring: <https://vimeo.com/399774449>

Outcomes:

- Clarity of shared vision and objective
- Removing jargon and providing clear feedback
- Creating awareness of the need for great customer service
- Asking before telling
- Working collaboratively as team players

Click <https://vimeo.com/404500753> to see what participants are saying about our virtual sessions

Payment

- We require full payment upfront prior to attending the virtual workshop.
- Bookings are made via Eventbrite.
- For groups of 10 or more please contact: angels@phuel.com.au

Who will love this?
Individuals wanting to
enhance their
communication skills to
achieve results

